



Member Code of Conduct



The Indigenous Primary Health Care Council (IPHCC) *Member Code of Conduct* serves as an important resource to ensure our daily interactions with one another are conducted in alignment with Traditional Indigenous Teachings that are respectful of First Nations, Inuit, and Métis cultures, as well as the IPHCC's Vision, Mission, Values, and Beliefs.

As a member of the IPHCC, you can expect the following **rights**:

- To be treated with respect by IPHCC Board, staff, and Council members at all times.
- To have your diversity respected and acknowledged by the IPHCC in our advocacy as we attempt to reflect most of our members needs.
- To understand the IPHCC organizational structure and be made aware of any relevant operational changes at the IPHCC that may have an impact on members.
- To expect safe, equitable, and timely responses from the IPHCC with privacy and confidentiality, where applicable.
- To attend, participate, submit resolutions and vote at the Annual General Meetings, and participate in semi-annual Council meetings to share perspectives and feedback.
- To provide guidance, participate in, and benefit from services and projects carried out by the IPHCC.
- To have any concerns shared with the IPHCC be heard and addressed in accordance with the Concerns Policy.
- To withdraw participation from the IPHCC as per By-Law item 7.0.
- To receive resources compliant with the Accessibility for Ontarians with Disabilities Act (AODA) and to receive AODA accommodations, if requested, when participating in IPHCC initiatives.

As a member of the IPHCC, you can expect the following **responsibilities**:

- To support the fulfillment of IPHCC's Vision and Mission to advance Indigenous primary health care service provisions and planning in Ontario.
- To act in accordance with Traditional Indigenous Teachings which are respectful of First Nations, Inuit, and Métis cultures in your daily operations and in all interactions with IPHCC and other members.
- To demonstrate an ongoing commitment to promoting the Model of Wholistic Health and Wellbeing, and approach solutions using Two-Eyed Seeing within your organization.
- To participate fully, speak freely and respectfully, and share your opinions and seek clarification as necessary.
- To nurture relationships with the IPHCC and other members.
- To behave in a culturally appropriate, equitable, and inclusive manner consistent with the expectations as outlined in this Code of Conduct and IPHCC policies.
- To publicly support the IPHCC and the collective objectives of members, and to raise any concerns respectfully and directly to IPHCC leadership in a safe, private space.
- To respect the diversity of all members' voices and where differences arise, come to a consensus in a safe, respectful manner.
- To participate in moving forward the collective objectives of members and provide feedback and input, when possible, to help ensure strategies are informed.
- To be familiar with and act accordingly to the information contained in this Code of Conduct, as well as applicable IPHCC policies.

