

Available Virtual Care Options and Supports

Available supports for Indigenous organizations to access and adopt virtual care options.

This resource is part of a series of information pamphlets and supports for Ontario Health Teams and all those working to advance integrated health and care services for First Nations, Inuit, Métis populations.

Available Supports for Indigenous Organizations to Access and Adopt Virtual Care Options

- 1 Enhancing access to primary and specialized care through virtual platforms.
- 2 Reducing the need for travel and associated barriers to healthcare.
- 3 Promoting culturally appropriate care that respects and integrates Indigenous traditions and values.
- 4 Supporting mental wellness through accessible virtual programs.
- 5 Facilitating partnerships and collaborations with health authorities and service providers.

Additional Resources can be found at [IPHCC.ca](https://iphcc.ca) or scan the QR code
Resources - Indigenous Primary Health Care Council



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Virtual Support Service	Key Features	Website Link
CarePoint Health App Mobile-based virtual care	<ul style="list-style-type: none"> ➤ Video consult & appointment booking ➤ Health record management ➤ Specialized services (e.g., health tourism) 	carepointapp.com
ClinicalConnect Regional health record viewer	<ul style="list-style-type: none"> ➤ Aggregates hospital, lab, and clinic data ➤ Diagnostic scans and reports ➤ Operated by Hamilton Health Sciences 	info.clinicalconnect.ca
ConnectingOntario ClinicalViewer Provincial health data access	<ul style="list-style-type: none"> ➤ View patient diagnostics and records ➤ Operated by Ontario Health 	ConnectingOntario
eConsult Ontario Virtual provider-to-specialist consultation platform	<ul style="list-style-type: none"> ➤ Asynchronous consultations ➤ Faster access to specialist advice ➤ Reduces unnecessary referrals 	econsultontario.ca
eHealth Ontario Digital health solutions	<ul style="list-style-type: none"> ➤ Electronic Health Records (EHRs) ➤ Clinical Viewers for diagnostics, labs, meds ➤ Secure communications for providers 	ehealthontario.on.ca
Electronic Child Health Network Pediatric health record access	<ul style="list-style-type: none"> ➤ Diagnostic access for child health ➤ Operated by SickKids 	echn.ca
Canadian Health Services Directory Culturally sensitive provider directory	<ul style="list-style-type: none"> ➤ Identify Indigenous-aware primary care providers, specialists, and mental health professionals 	canada.ca/en/services/indigenous-peoples/health-services-and-social-programs-indigenous-peoples.html
HRM (Health Report Manager) Electronic patient report delivery	<ul style="list-style-type: none"> ➤ Receive patient reports directly from sending facilities (e.g., hospitals) 	ontariomd.ca/products-and-services/health-report-manager/about-hrm
Noojimo Health Virtual Access to counselling support	<ul style="list-style-type: none"> ➤ Virtual care visits from browser or App. ➤ Indigenous care providers ➤ Cultural wellness workshops offered ➤ Wide range of services 	noojimohealth.ca
Ontario Laboratories Information System (OLIS) Lab data platform	<ul style="list-style-type: none"> ➤ Access past and present lab test orders and results from hospitals and labs 	ontario.ca/page/ontario-laboratories-information-system-olis
Ontario Telemedicine Network (OTN) Virtual care services for health care delivery and education	<ul style="list-style-type: none"> ➤ Virtual visits with primary care & specialists ➤ Acute care telemedicine ➤ Home & community virtual care ➤ Conferencing for education & meetings ➤ Programs (mental health, chronic diseases) 	otn.ca/providers/indigenous-video/
TeleLink Mental Health Virtual care services for children/youth mental health	<ul style="list-style-type: none"> ➤ Virtual consultation service ➤ Connect children/youth, caregivers and care teams to mental health specialists. ➤ Operated through SickKids 	sickkids.ca/en/care-services/clinical-departments/telelink-mental-health/
Telemedicine IMPACT Plus (TIP) Virtual team-based care for complex needs	<ul style="list-style-type: none"> ➤ Comprehensive health assessments ➤ Access to specialists ➤ Coordinated care plans/chronic conditions 	scopehub.ca/resources/patient-resources/telemedicine-impact-plus-tip/
Health Care Connect Portal to help find a family care provider	<ul style="list-style-type: none"> ➤ Ministry of Health and Long-Term Care program to help Ontarians without a family health care provider find one 	Health Care Connect